

 GREATER MANCHESTER
ADVANCEMENT
NETWORK

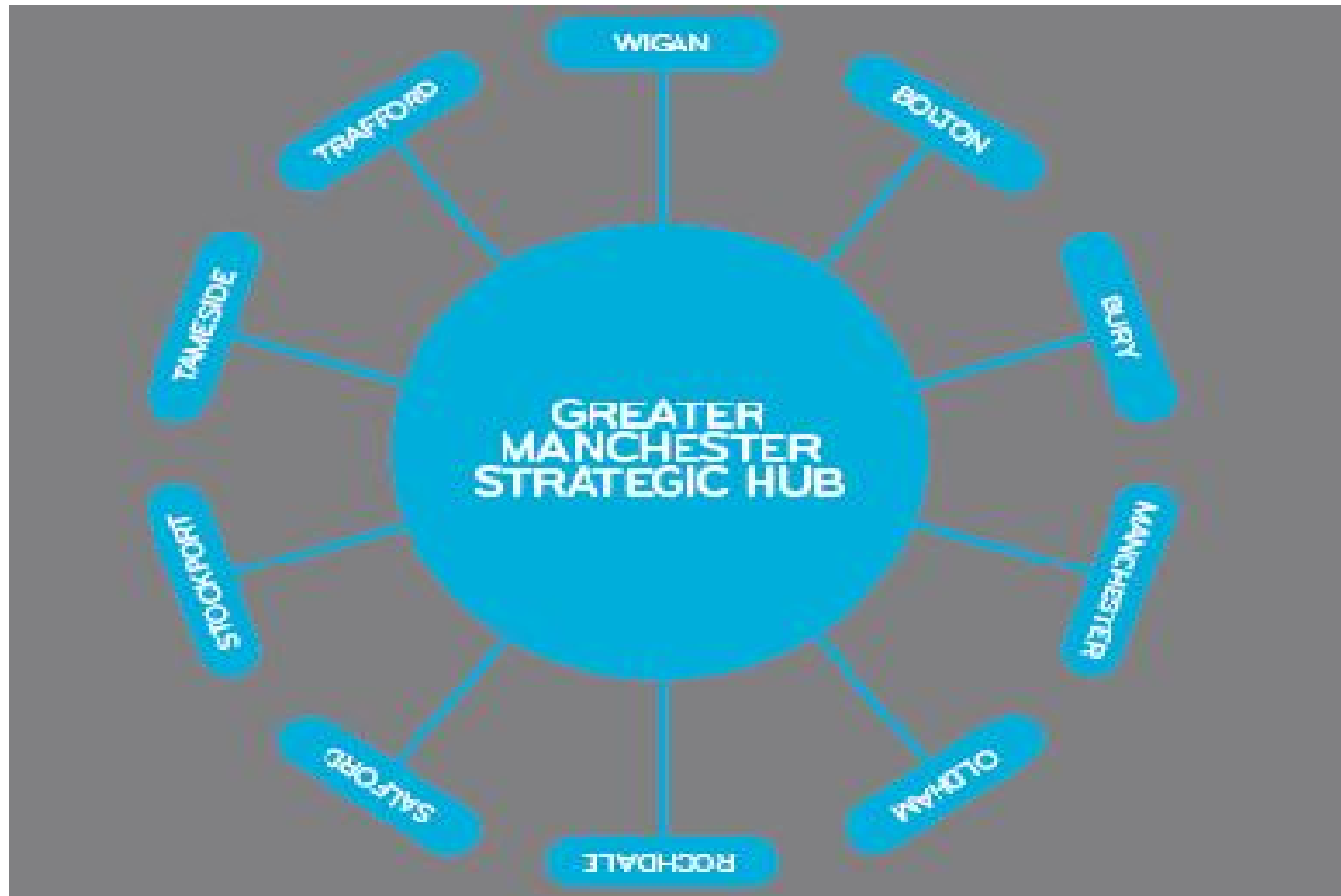
Great work, together.

Advancement Network Prototype How well did they work?

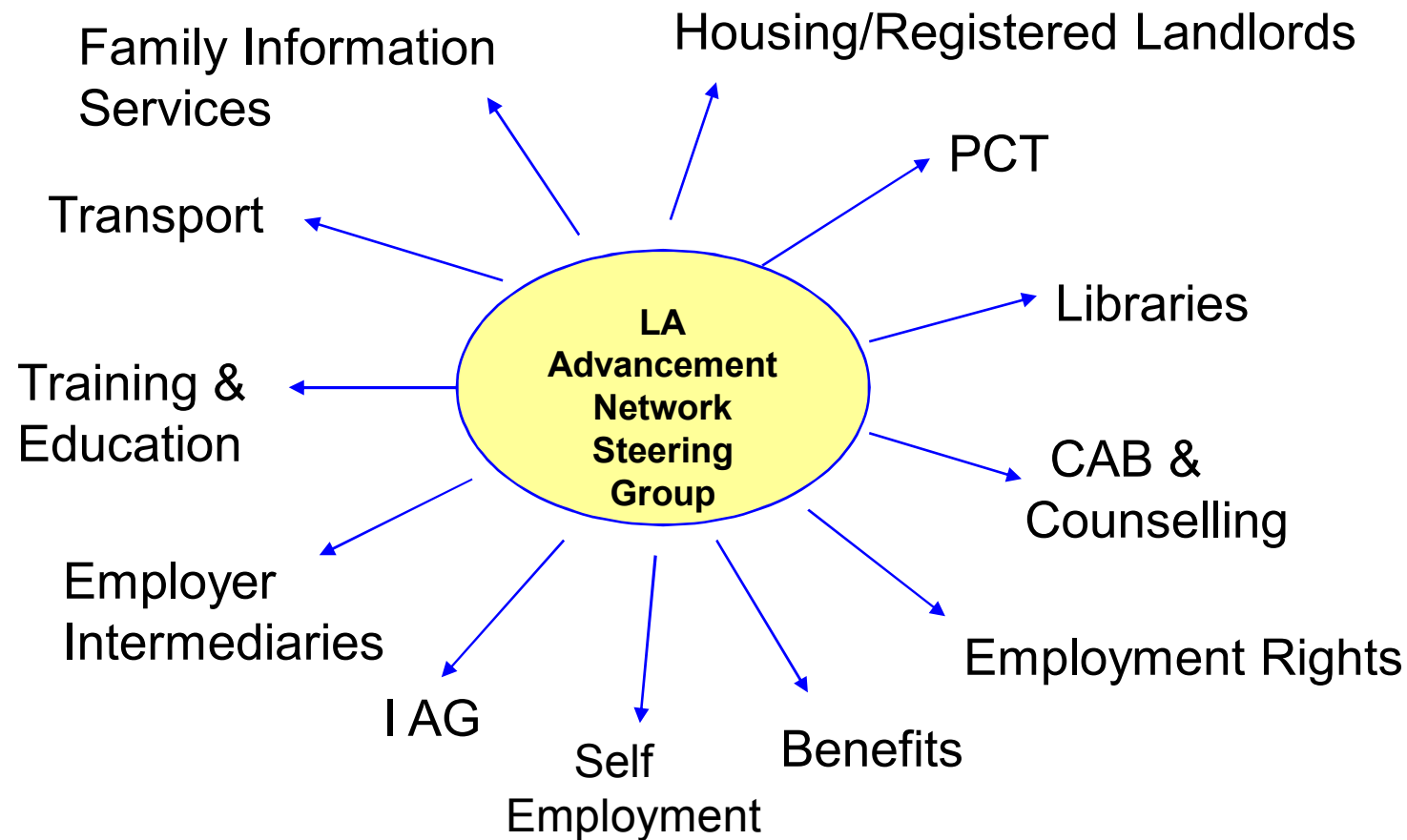
- **A brief overview of the Greater Manchester Advancement Network**
- **What did we achieve?**
- **What could we have done differently?**
- **Questions**

Shaping the future

- The Government provided funding to support ten prototypes for the new service in specific areas, Greater Manchester being one of them
- The Advancement Network sat within the Learning and Skills Council (currently Skills Funding Agency (SFA)).
- This brought together different sources of advice so that people get a personal package of support that responds to their individual needs
- Government are currently evaluating the prototypes, assessing the pros and cons of alternative approaches.



How it operates by Local Authority?



How the Advancement Network worked in Greater Manchester

- All member organisations had access to the Advancement Network website with a comprehensive Advice Directory and Customer Relationship Management System
- This included
 - A simple diagnostic assessment to aid residents to assess their priority needs
 - Advice directory detailing local advice and support services in each Local Authority and GM wide
 - Management information monitoring tool in order to track a resident's journey – and see who is supporting them
 - An inter-agency referral tool

How the Advancement Network worked in Greater Manchester cont..

- Member organisations all met the relevant accreditation for their sector and were encouraged to strive towards the matrix Standard
- All Front Line Worker staff were offered certificated training to cater to their staff/organisational needs
- Individuals were given the opportunity to work in a much more stream lined, joined up way than they had ever done before.

What did we achieve? ...

- Advancement Networks are an essential component of the new Next Step service and are going to continue until late 2011
- Over 400 agencies have signed up to Advancement Networks across Greater Manchester and this is growing by the day
- 1498 Frontline advisors attended training 92% rating the training Good or Very Good (52% Very Good)
- When participants were asked to identify four words to describe their view of the training the most oft-used were interesting, interactive, relevant and useable

What could we have done differently?

- More consistency across the 10 boroughs
- A dedicated coordinator in each area
- More control over the system development to cater for varying needs
- A more consistent buy in from member organisations
- Better timing on implementation

Questions?

